One complimentary ride per month!

As a resident of Hidden Brook Townhomes
you can request the following *complimentary transportation service*:

One (1) ride per household, per month
within the city limits to any location. Examples doctor, dentist, grocery, restaurant; etc. Wheelchair
accessible vehicle available only on Tuesdays &
Thursdays.

You must schedule a ride and need to call at least 2 days ahead of your appointment.

Call Becky at Gifford Tower 402-727-4848.

IMPORTANT NOTICE

When you get your SSI or Social Security award letter, take it to Stanton Tower to Amanda, the FHA Tax Credit Specialist, so that she can make copies for your file. 2600 N Clarkson St., Fremont, NE 68025 You may also mail Amanda a copy.

Thank you.

WE ALL CAN WORK; BUT TOGETHER WE WIN

***** Water softener salt will be added the <u>first Tuesday</u> of the month, <u>every</u> <u>quarter</u>. *****

Scheduled dates:

January 4th

April 5th

July 5th

October 4th

*****<u>Furnace filters</u> will be replaced on the same schedule.****

Rentwise Class

RentWise is a program to help renters obtain and keep rental housing and *be successful* renters through education. The class is free to residents of low income housing, and open to the public for the cost of \$5.

The 2022 RentWise classes are being held on **two half days, October 18th and 19th**, beginning at 8:30 a.m. in the Gifford Tower Community Room.

A certificate will be awarded upon completion of all the classes. Be sure to take part in this free and informative opportunity. If you are interested in attending call: Tina @ 402-727-4848 ext. 3 Last day to sign up is October 7th.

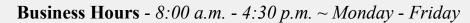


RENT REMINDERS \$\$\$

- The rent is due on the 1st and late after the close of business the 5th day of each month.
- If the 5th falls on Saturday, rent is due in the office by close of business on Friday.
- If the 5th falls on Sunday, the rent must be in the drop box before 8:00 a.m. of the 6th.
- ◆ If the rent is not paid on or before the 5th day of the month, a late payment charge will be applied as follows: \$30.00 will be assessed for payments made on the 6th through the 20th day of the month.
- Payments made on the 21st day and after will be assessed at the rate of an additional \$20.00 charge.
- This late charge is immediately due as an addition to that month's rent and must be paid before that month's rent will be considered to be paid in full.

Emergencies

Maintenance Emergencies During Business Hours: 402-727-4848





Maintenance EMERGENCIES After Business Hours or on Weekends:

**Call Ed (Maintenance Supervisor) at 402-720-1264.

If you have not heard back from Ed within 15 minutes, call Rita (Executive Director) at 402-720-9643.

EMERGENCIES:

Calls MUST be for (valid) emergencies only. Tenants will be charged for the call if the problem is other than one of the following:

- Loss of electric power (other than shut-off due to non-payment).
- Sewer problems.
- Broken water pipes (supply line) Major leak call Immediately.
- If water drip is slow, place pan underneath to collect water and call office next business day. *Slow drips are not emergencies*.
- Furnace failure is an emergency during a severe cold spell.
- Air conditioner failure is an emergency during a severe extended hot spell.
- Refrigerator/freezer failure (do not overload refrigerator/freezer with food that will prohibit air flow which is needed for normal operation). *Management will not replace food lost from refrigerator/freezer failure or power outage*.

** Remain by the phone in the event maintenance needs to contact you! **
When a call is made after hours, be sure to leave your <u>full name</u>, address, phone number <u>and nature of your problem</u>. Without this important information, we cannot react to your maintenance problems efficiently. You must also be present when maintenance arrives to answer any questions regarding the "emergency".

Pest control spraying will be done at Hidden Brook Townhomes I & II:

INSIDE - Monday, October 3

OUTSIDE - Tuesday & Wednesday, October 4 & 5



Fremont Housing Agency's Mission Statement

"The mission of the Fremont Housing Agency is to be a leading, innovative, and affordable housing agency dedicated to assisting low to moderate income families, elderly, and disabled residents who are striving to improve the quality of their lives through independent living or self-sufficiency."

Fremont Housing Agency CONTACT INFORMATION:

Business Hours: M - F 8:00 am - 4:30 pm **Phone:** 402-727-4848

Office Window Hours: M - F 9:00 am - 3:00 pm Your Tax Credit Specialist: Amanda - extension 4

After-hours & MAINTENANCE EMERGENCIES ONI

Call: Maintenance Supervisor: Ed Phone: 402-720-1264,

If no response from Ed within 15 min. call: Executive Director: Rita 402-720-9643



EMERGENCY Numbers & Instructions

FIRE

Call Fire Department 911

Exit the building and alert your neighbors

ASSAULT, BURGLARY, PEACE DISTURBANCE, VANDALISM

Call 911

Fremont Police 402-727-2677
Dodge County Sheriff 402-727-2700

ELECTRIC POWER OUTAGE

Fremont Department of Utilities 402-727-2600 or 402-727-2613 Housing Agency Maintenance 402-720-1264 or 402-727-4848

<u>SEWER PROBLEMS, BROKEN WATER PIPES</u>

Call: Maintenance Supervisor:

<u>during office hours</u> (8:00 a.m. to 4:30 p.m.) - 402-727-4848

**after office hours - Maintenance Supervisor 402-720-1264.

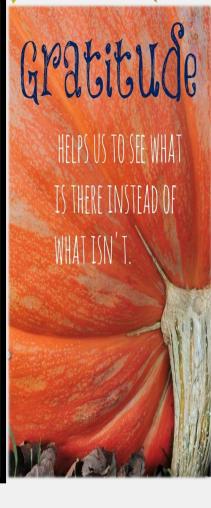
Executive Director 402-720-9643.

LOCKOUTS

Call a locksmith.

Local Numbers:

A-1 Lock Shop Key & Locksmith **402-720-2284** - Open 24 hours S and S Locksmith **402-941-1212**



THE

Hidden Brook Herald

Quarterly NEWSLETTER

October - December

Fun Things to Do in October to Get the Most Out of Fall

- Check Out Fall Foliage
- Go Pumpkin Picking
- Head Out for a Hike
- Go Apple Picking
- Take a Bike Ride
- Go to a Fall Festival
- Take a Haunted Roadtrip
- Swap Summer Clothing for Fall Clothing
- Rally Friends for Touch Football
- Collect Fall Leaves and Press or Preserve Them
- Make Halloween Costumes
- Make a Pumpkin Spice Latte
- Rake Leaves
- Make Pumpkin Puree
- Add Pumpkin to Everything
- Roast Marshmallows and Make S'mores
- Decorate the House for Fall
- Carve (or Paint) Pumpkins
- Watch Scary Movies
- Read a Scary Book

FHA Offices Will Be

Monday, October 10 - Columbus Day

Friday, October 14 - Staff Training

Friday, November 11 - Veteran's Day

Thursday & Friday, November 24 & 25 - Thanksgiving Holiday

Monday, December 26 - Christmas

