

One complimentary ride per month!

As a resident of Hidden Brook Townhomes you can request the following *complimentary transportation service*:

One (1) ride per household, per month within the city limits to any location. Examples - doctor, dentist, grocery, restaurant; etc.
Wheelchair accessible vehicle available only on Tuesdays & Thursdays.

You must schedule a ride, currently with ENOA 888-210-1093. You need to call at least 2 days ahead of your appointment time.

Call Becky at Gifford Tower to let her know the date you have scheduled your pickup.
402-727-4848.



MAINTENANCE Emergencies



Maintenance Emergencies *During Business Hours: 402-727-4848*

Business Hours - 8:00 a.m. - 4:30 p.m. ~ Monday - Friday

Maintenance EMERGENCIES *After Business Hours or on Weekends:*

****Call Ed (Maintenance Supervisor) at 402-720-1264.**

If you have not heard back from Ed within 15 minutes, call Rita (Executive Director) at 402-720-9643.

EMERGENCIES:

Calls **MUST** be for (valid) emergencies only. Tenants will be charged for the call if the problem is **other than one of the following:**

- Loss of electric power (other than shut-off due to non-payment).
- Sewer problems.
- Broken water pipes (supply line) - **Major leak call Immediately.**
- If water drip is slow, place pan underneath to collect water and call office next business day. *Slow drips are not emergencies.*
- Furnace failure is an emergency during a severe cold spell.
- Air conditioner failure is an emergency during a severe extended hot spell.
- Refrigerator/freezer failure (do not overload refrigerator/freezer with food that will prohibit air flow which is needed for normal operation). *Management will not replace food lost from refrigerator/freezer failure or power outage.*

**** Remain by the phone in the event maintenance needs to contact you! ****

When a call is made after hours, be sure to leave your full name, address, phone number and nature of your problem. Without this important information, we cannot react to your maintenance problems efficiently. You must also be present when maintenance arrives to answer any questions regarding the "emergency".

It's Beginning to Look a Lot Like Spring.....

USEFUL HOUSE CLEANING TIPS!

1. BE SAFE! Never mix cleaning products, especially bleach and ammonia
2. Clear cobwebs
3. Dust all the woodwork and trim. Dust ceiling fans
4. Clean toilet and tank to be sure they are odor free
5. Wash windows and mirrors
6. Collect and throw out all trash
7. Wash down the refrigerator, including the top. Defrost freezer
8. Clean the oven & stovetop
9. Vacuum carpets thoroughly. Vacuum dead pests and their droppings
10. Clean out closets/cabinets and get rid of excess items
11. Dust off heaters and air conditioners
12. Wash all dishes and put them away
13. Hang/fold clothes/laundry and put away
14. Dust exhaust fans in kitchen and bathroom
15. Clean any spilled food out of pantry and cabinets
16. Use baskets, totes and bins to organize smaller items

Calendar - Dates to Keep in Mind

- **Saturday, April 1** - April Fool's Day
- **Friday, April 7** - Good Friday
- **Sunday, April 9** - Easter
- **Tuesday, April 18** - Holocaust Remembrance Day
- **Saturday, April 22** - Earth Day
- **Friday, May 5** - Cinco De Mayo
- **Sunday, May 14** - Mother's Day
- **Saturday, May 20** - Armed Forces Day
- **Monday, May 29** - Memorial Day (FHA Offices Closed)
- **Wednesday, June 14** - Flag Day
- **Sunday, June 18** - Father's Day
- **Monday, June 19** - Juneteenth (FHA Offices Closed)



RENT REMINDERS \$\$\$

- ♦ The rent is **due on the 1st** and **late after the close of business the 5th day of each month.**
- ♦ If the *5th falls on Saturday, rent is due* in the office by close of business *on Friday.*
- ♦ If the *5th falls on Sunday,* the rent must be in the drop box before 8:00 a.m. of the 6th.
- ♦ If the rent is *not paid on or before the 5th day of the month,* a *late payment charge* will be applied as follows: \$30.00 will be assessed for *payments made on the 6th through the 20th day of the month.*
- ♦ Payments made *on the 21st day and after* will be assessed at the rate of *an additional \$20.00 charge.*
- ♦ This *late charge is immediately due* as an addition to that month's rent and *must be paid before that month's rent will be considered to be paid in full.*

*****IMPORTANT NOTICE*****

When you get your SSI or Social Security award letter, take it to Stanton Tower to Amanda, the FHA Tax Credit Specialist, so that she can make copies for your file. 2600 N Clarkson St., Fremont, NE 68025
You may also mail Amanda a copy.
Thank you.

*******Water softener salt** will be added the **first Tuesday** of the month, **every quarter.*******

Scheduled dates:

- **January**
- **April**
- **July**
- **October**

*******Furnace filters** will be replaced on the **same schedule.*******

Fremont Housing Agency's Mission Statement

“The mission of the Fremont Housing Agency is to be a leading, innovative, and affordable housing agency dedicated to assisting low to moderate income families, elderly, and disabled residents who are striving to improve the quality of their lives through independent living or self-sufficiency.”

Fremont Housing Agency CONTACT INFORMATION:

Business Hours: M - F 8:00 am - 4:30 pm **Phone:** 402-727-4848
Office Window Hours: M - F 9:00 am - 3:00 pm **Your Tax Credit Specialist:** Amanda - extension 4

After-hours & MAINTENANCE EMERGENCIES ONLY

Call: Maintenance Supervisor: Ed Phone: 402-720-1264,
If no response from Ed within 15 min. call: Executive Director: Rita 402-720-9643



THE *Hidden Brook* Herald

Quarterly NEWSLETTER

Earth Day History

Earth Day seeks to highlight and promote efforts dedicated to the protection of the environment. As we enter the 21st century, we face many environmental crises including global warming, deforestation, endangered wildlife, shortages of potable water, and widespread pollution. These crises negatively affect our planet's resources, and they pose serious risk to our long-term lifestyles and health.

In 1970, a US Senator named Gaylord Nelson was inspired to raise public awareness about environmental problems. He campaigned across the nation with the hopes of gathering public support. He hoped to have environmental protection included in the national political agenda. His efforts were rewarded later in July of 1970 when the United States Environmental Protection Agency was created.

With it came the passing of the Clean Air, Clean Water, and Endangered Species Acts.



Today, Earth Day is celebrated by billions of people around the world and is observed in over 190 countries. Worldwide, Earth Day celebrations utilize educational programs to inform people of ways that can help protect the environment and its natural resources. *It is observed annually on April 22nd.*

FOOD PROGRAM

The Fremont Housing Agency is among a small minority of housing authorities that offers a meal program to its residents.

Homemade noon meals are served Monday through Friday in the Stanton Tower Dining Room or delivered to both Stanton & Gifford Tower participating tenants. ***For non-Gifford or Stanton residents there is the option of "drive-thru meal pick-up" at the Stanton Tower Apartment Building.***

Meal tickets are currently \$62.50 for 10 meals. Saturday & Sunday weekend deli-style lunch meals cost \$6.25 per meal. You are provided menus to choose the days you want to eat.

If interested in signing up, Sharon the Resident Support Services Coordinator (RSSC) can help. *To sign up, make changes, or cancel - all must be done with the RSSC at the FHA Stanton Office.*

Contact the Department of Health and Human Services to see if you qualify for reduced price or free meals through the State of Nebraska's SSAD program.

The Kitchen is closed on some Holidays as posted or, on the calendar & menu.

Call Sharon at the RSSC Office at Stanton Tower if you want to sign up - (402-727-4848 ext. 109)

You're invited!! All tenants are welcome to attend the **2023 Resident Appreciation BBQ!** It is scheduled for Monday, June 12 at 12:00 p.m. (noon) at the picnic area between Gifford and Stanton Towers. Food, water, plates and cutlery are provided. You may want to bring a lawn chair for seating *or* you may want to take your to-go container home. **Come say hello to the FHA Staff and your neighbors!** To ensure our food count, you'll need to call Becky at the office - **no later than May 31** if you plan to attend - 402-727-4848. **Thank you, FHA Management**

EMERGENCY Numbers & Instructions

FIRE

Call Fire Department 911
Exit the building and alert your neighbors

ASSAULT, BURGLARY, PEACE DISTURBANCE, VANDALISM

Call 911
Fremont Police 402-727-2677
Dodge County Sheriff 402-727-2700

ELECTRIC POWER OUTAGE

Fremont Department of Utilities 402-727-2600 or 402-727-2613
Housing Agency Maintenance 402-720-1264 or 402-727-4848

SEWER PROBLEMS, BROKEN WATER PIPES

Call: Maintenance Supervisor:
during office hours (8:00 a.m. to 4:30 p.m.) - 402-727-4848
****after office hours - Maintenance Supervisor 402-720-1264.**
Executive Director 402-720-9643.

LOCKOUTS

Call a locksmith.

Local Numbers:

A-1 Lock Shop Key & Locksmith 402-720-2284 - Open 24 hours
S and S Locksmith 402-941-1212



FHA Offices Will Be Closed

Monday, May 20
Monday, June 19

(Office windows are closed)

Thursday, April 27
Thursday, May 25
Thursday, June 22

